

Terms & Conditions

Please read these Terms & Conditions carefully before booking any privately run services (both in and out of school term time) operated by us, Fit4Fun Sports Dance & Fitness Limited.

Your access to and use of the Service is conditioned on your acceptance of and compliance with these terms. These terms apply to all participants, visitors, users, and all others who access of use our services.

By accessing or using our service you agree to be bound by these Terms and the time of booking. If you disagree with any part of these terms, then you may not access the service.

Booking:

All participants are required to reserve and pay for their space prior to attending the session as well as provide accurate and up to date medical records, emergency contact numbers and email addresses. If this information is not provided or passed over in good time Fit4Fun cannot guarantee that you will be allowed to take part in the sessions and activities.

If you require a space or additional spaces less than 24 hours before the session is due to start please email Fit4Fun on <u>info@fit4fun.co</u> to confirm that this has been accepted.

Cancellation:

In the event, you, the customer, require cancellation of your booking you agree to provide Fit4Fun with a minimum of 5 working days' notice to receive a full refund.

In the event, you, the customer, are unable to provide 5 workings days' notice and still require cancellation of your booking you agree to provide Fit4Fun with a minimum of 1 working days (24 hours) notice in order to receive credit towards an alternative date. This credit can be transferred to an alternative day/time and to another party if required and will be at the discretion of management discretion.

In the event, you, the customer, are unable to provide 1-5 days' notice and still require cancellation of your booking you agree that it will be at the discretion of management as to whether or not credit is issued towards an alternative date.

In the event, you, the customer, do not attend a session you have booked onto ("no show") without informing Fit4Fun, you agree you are bound and eligible to be charged in full for any and all places you have reserved.

In the event, we, Fit4Fun Sports Dance & Fitness Limited, are required to cancel the session you have booked onto we agree to refund you in full for that session only. We do not accept any further costs you may incur because of this cancellation.

Cancellation Exceptions:

Web: www.fit4fun.co Email: info@fit4fun.co



Due to COVID-19 and ever-changing guidelines Fit4Fun are faced with some unprecedented circumstances that have resulted in cancellation exceptions. These are highlighted below.

In the event COVID-19 symptoms (as displayed on the NHS website) occur within your child's group or "bubble" whilst attending a Fit4Fun camp you will only be offered credit towards a future camp or private club. This credit will always maintain the same "value" in relation to the amount of time booked and therefore have no monetary value. It will be valid for 12 months from the date of cancellation. This ensures that in the event one full day that is cancelled due to COVID-19 you are entitled to another full day in the future therefore protecting you from price increases between rearranged sessions.

Payment:

At the point of confirming your booking/place on our clubs you, the customer, agree to pay us, Fit4Fun, in full to secure your place on the course or club. In the event payment is not received your booking may be cancelled or be made available for other parties to reserve.

Payment Exceptions:

In the event you would like to pay for your sessions in cash then you, the customer, agree to contact Fit4Fun immediately to arrange how this payment can be completed. If this is not possible then the full payment for all future sessions will be required on the start date of the club/holiday camp.

Damage to Property:

Fit4Fun provide all equipment for the sessions we deliver. In the event you, the customer, decide to bring your own equipment and personal property to our sessions you agree to accept full responsibility for all damages that may occur.

Fit4Fun accept that equipment and damage may occur through sensible and regular use across each session. In the event your child misuses, deliberately damages or removes equipment from our sessions without permission you agree to replace the item(s) in question.

Termination:

We may terminate or suspend access to our Service immediately, without prior notice or liability, for any reason whatsoever, including or without limitation if you breach the Terms.

In the event these terms and conditions are breached we reserve the right to refuse access to your child for all future clubs until any debts have been cleared or agreed with management.

Questions and your contact information:

If you would like to discuss any of these terms and conditions with management prior to your booking, then you are invited to contact us at info@fit4fun.co.