



 Fit4Fun Terms & Conditions

 16/08/2022

 Tom Farrow

Please read these Terms & Conditions carefully before booking any privately run services (both in and out of school term time) operated by us, Fit4Fun Sports Dance & Fitness Limited.

Your access to and use of the Service is conditioned on your acceptance of and compliance with these terms. These terms apply to all participants, visitors, users, and all others who access or use our services.

By accessing or using our service you agree to be bound by these Terms and the time of booking. If you disagree with any part of these terms, then you may not access the service.

Booking:

All participants are required to reserve and pay for their space prior to attending the session as well as provide accurate and up to date medical records, emergency contact numbers and email addresses. If this information is not provided or passed over in good time Fit4Fun cannot guarantee that you will be allowed to take part in the sessions and activities.

Where circumstances such as Covid-19 arise some clubs may only be accessed by vulnerable children or children of key workers as set out in government guidance. By accepting the terms and conditions you adhere to these guidelines wherever applicable.

Cancellation:

In the event, you, the customer, would like to cancel your booking then you agree to provide Fit4Fun with a minimum of 5 working days' notice. In the event this condition has been met you will be able to receive a full refund minus any processing fees encountered at the point of sale by Fit4Fun.

In the event, you, the customer, are unable to provide 5 working days' notice and still require cancellation of your booking you agree to provide Fit4Fun with a minimum of 1 working days (24 hours) notice in order to receive credit towards an alternative date. This credit can be transferred to an alternative day/time and to another party if required and will be at the discretion of the management.

In the event, you, the customer, are unable to provide 1-5 days' notice and still require cancellation of your booking you agree that it will be at the discretion of management as to whether or not credit is issued towards an alternative date.

In the event, you, the customer, do not attend a session you have booked onto ("no show") without informing Fit4Fun, you agree you are bound and eligible to be charged in full for all places you have reserved. Failure to adhere to these terms will result in a block or ban on future bookings.



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In the event, we, Fit4Fun Sports Dance & Fitness Limited, are required to cancel any sessions you have booked onto we agree to refund you in full (including fees) for that session only. We do not accept any further costs you may incur because of this cancellation.

In the event the school or site are required to cancel or change sessions due to an event/trip/play or similar occurrence then Fit4Fun will deliver the session at a different location (such as a classroom) or alternatively move the session to an alternative day. You agree that this may result in a change of sport that has been advertised and will not be refunded.

Covid-19 Exceptions:

Due to COVID-19 and ever-changing guidelines Fit4Fun are faced with some unprecedented circumstances that have resulted in cancellation exceptions. These are highlighted below.

In the event COVID-19 symptoms (as displayed on the NHS website) occur within your child's group or "bubble" whilst attending a Fit4Fun camp you will only be offered credit towards a future camp or private club. This credit will always maintain the same "value" in relation to the amount of time booked and therefore have no monetary value. It will be valid for 12 months from the date of cancellation. This ensures that in the event one full day that is cancelled due to COVID-19 you are entitled to another full day in the future therefore protecting you from price increases between rearranged sessions.

Payment:

At the point of confirming your booking/place on our clubs you, the customer, agree to pay us, Fit4Fun, in full to secure your place on the course or club. In the event payment is not received your booking may be cancelled or be made available for other parties to reserve.

Payment Exceptions:

In the event you would like to pay for your sessions in cash or childcare vouchers then you, the customer, agree to contact Fit4Fun immediately to arrange how this payment can be completed. If this is not possible then the full payment for all future sessions will be required on the start date of the club/holiday camp.

Platform Fees:

Our new booking platform on Class4Kids.co.uk now charges customers a small fee to pay by credit card, debit card or Apple Pay. If you would like to avoid this fee then please pay by direct bank transfer (BACS) to Fit4Fun Sports Dance & Fitness Limited SC: 090128 ACC: 38461922. Fit4Fun will not reimburse any platform fees incurred at the point of sale.



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Damage to Property:

Fit4Fun provide all equipment for the sessions we deliver. In the event you, the customer, decide to bring your own equipment and personal property to our sessions you agree to accept full responsibility for all damages that may occur. Please note that any technological devices such as mobile phones, tablets and smart watches are not required during the sessions and they are brought at your own risk.

Fit4Fun accept that equipment and damage may occur through sensible and regular use across each session. In the event your child misuses, deliberately damages or removes equipment from our sessions without permission you agree to replace the item(s) in question.

Termination:

We may terminate or suspend access to our Service immediately, without prior notice or liability, for any reason whatsoever, including or without limitation if you breach the Terms.

In the event these terms and conditions are breached we reserve the right to refuse access to your child for all future clubs until any debts have been cleared or agreed with management.

Questions and your contact information:

If you would like to discuss any of these terms and conditions with management prior to your booking, then please get in touch on any of the details below.

-  Tom Farrow
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